## Most tenants are happy with their landlord

## Are your tenants happy?

The Landlords (Good Practices) Act provides clarity about what's allowed and what's not allowed



The maximum deposit you can charge is two months' basic rent\*



You can only charge service costs that you actually incur and you must send the tenant an overview of these costs each year



If you work with a rental agency, you must pay the mediation fees, not your tenant



De The tenancy agreement must be in writing\*



You must share important information with your tenants in writing. This includes information about their rights and obligations



If you are required to have a rental permit, apply to the municipality for one



Even if you are not satisfied with your tenant, you cannot intimidate them or discriminate against them



You have a clear procedure that prevents conscious and unconscious discrimination



Upon conclusion of a new tenancy agreement, you must provide the tenant with a calculation of the number of points applicable to the accommodation\*\*



You may not ask more than the maximum basic rental price for accommodation up to 186 points\*\*\*

If you rent out accommodation to migrant workers, additional rules apply:



The tenancy agreement cannot be linked to an employment contract\*



You must share information with these tenants in a language they understand. This includes information about their rights and obligations as tenants



- \* This applies only to tenancy agreements entered into on or after 1 July 2023
- \*\* This applies only to tenancy agreements entered into on or after 1 January 2025
- \*\* This applies only to tenancy agreements entered into on or after 1 July 2024.

  This applies to existing tenancy agreements up to 143 points directly or as from 1 July 2025

**More information?** The Landlords (Good Practices) Act gives landlords clarity and offers tenants protection. For more information, go to **www.goedeverhuur.nl** and to **www.ismijnhuurteduur.nl** 

**The municipality can help.** If a tenant and landlord cannot resolve an issue, the tenant can now report the situation to the municipality.